



## SUBSTANCE ABUSE PREVENTION AND CONTROL

## **Client Complaint Form**

## SUBMISSION OPTIONS TO REPORT A COMPLAINT:

Call: (626) 299-XXXX Mail: Substance Abuse Prevention and Control

Fax: (626) 299-XXXX 1000 S. Fremont Ave., Bldg. A9 East, 3rd Floor; Alhambra, CA 91803

Website: <a href="http://publichealth.lacounty.gov/sapc/">http://publichealth.lacounty.gov/sapc/</a>

| Client Last Name First Name   | MI                           | Email                      |                  |
|---|------------------------------|----------------------------|------------------|
|   |                              |                            |                  |
| Address   |                              | Phone Number               |                  |
| Name and Address of Service Provider  |                              |                            |                  |
| Concern/Comment   |                              |                            |                  |
|   |                              |                            |                  |
|   |                              |                            |                  |
|   |                              |                            |                  |
|   |                              |                            |                  |
|   |                              |                            |                  |
|   |                              |                            |                  |
|   |                              |                            |                  |
|   |                              |                            |                  |
|   |                              |                            |                  |
|   |                              |                            |                  |
| Representative Completing this Form (if other than client)                            |                              | Relationship to the Client |                  |
|   |                              | -                          |                  |
| Client/Representative Signature   |                              | Date                       |                  |
|   |                              |                            |                  |
| INVERDICAL CARCINGE ONLY  |                              |                            |                  |
| INTERNAL SAPC USE ONLY SAPC Staff Receiving the Complaint                             | Unit Reviewing the Complaint |                            | Reference Number |
| Name of SAPC Reviewer   | Signature of SAPC Reviewer   |                            | Date             |
| ACTION TAKEN:   |                              |                            |                  |
| □Communicated with Client/Representative □Communicated with SAPC Supervisor □Other: □ |                              |                            |                  |
| Recommended Action/Comments:  |                              |                            |                  |
|   |                              |                            |                  |
|   |                              |                            |                  |
| Supervisor Comments/Actions:  |                              |                            |                  |
|   |                              |                            |                  |
|   |                              |                            |                  |
| Supervisor Name   | Supervisor Signature         |                            | Date             |
|   |                              |                            |                  |